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## To: All Dental Providers

### RE: Paid Dental Benefit Limits on the Eligibility Response

Alabama Medicaid's new claims processing system has been updated to include dental benefit limits in the eligibility response screen. The new system enhancement offers dental providers easy access to dental benefits paid by Alabama Medicaid for the requested recipient.

The paid and suspended counts for these Dental Benefit Limits will no longer be reported as part of the overall Benefit Limits. Instead, this information is being returned in greater detail on the eligibility response, in the form of five categories; Space Maintainers, Fluoride, Prophylaxis, Xray (Full or Panoramic) and Oral Exams. Each category includes the Last DOS (the most recent paid date of service), Prior DOS and the name of the performing provider for those dates.

In addition, the new eligibility response only returns the Dental Benefit Limit category if there is at least one paid claim on file for that specific category. Otherwise, the category is not included on the response.

This enhancement has been applied to the 271 eligibility response, web portal and the faxback for the Automated Voice Response System (AVRS). Below is an example of the new Dental Benefit Limits, as seen on the web portal:

Dental Benefit Limits				
Service Description	Last DOS	Last Provider Name	Prior DOS	Prior Provider Name
Paid Dental Space Maint	10/04/2005	ARTHUR STEWART		
Paid Dental Fluoride	11/05/2007	KAREN DONALD	01/02/2007	KAREN DONALD
Paid Dental Prophylaxis	11/05/2007	KAREN DONALD	01/02/2007	KAREN DONALD
Paid Dental Xray	08/01/2005	KAREN DONALD		
Paid Dental Oral Exam	11/05/2007	KAREN DONALD	01/02/2007	KAREN DONALD